Kyyti-DemandTrans Smartphone App
FlexRide Demo and Testing instructions using the Mobility Designer App

Purpose
Kyyti Group has a comprehensive MaaS platform that has many features, many of which can be tested using this demo app—intermodal trip itineraries using both fixed-route and FlexRide; and seamlessly booking FlexRide if in the itinerary. The Mobility Designer app, although not in final form, serves as a simple test environment and users can easily provide feedback. This document explains how.

Load the Demo app
The Mobility Designer app is available in app store / google play store. Direct links:

It’s easiest to email the appropriate link to a mailbox you can access on your phone, and then open and click on it. When asked, allow the location services when opening the app for the first time.

Register as a user
Enter your email address, press send, and open your e-mail app (Google may have some delays). Open the email from “Mobility Designer Team.” Then press the button to login. See the pictures below. In your account you will need to enter your mobile phone number to get ETA and other messages. You will need to enter the international code for USA +1 at the beginning. Current FlexRide account information is not yet linked to this app.

If the button does not work, you can use the code instead. See the pictures below:
Using the app

Plan and book a ride
You can enter the address or place name, use your current location or pick a location from a map. Try search e.g. with the following addresses:

○ 624 muriel dr, northglenn, CO
  to
○ 9800 Vine St, Thornton, CO
The location can be picked by moving and zooming the map. You can also change the time of pick-up or arrival by clicking the calendar icon on the top of the screen. Once you have entered the origin, destination, date and time the app will automatically present itinerary options. When you select one option, you can examine the itinerary and, if it includes a FlexRide, book it by going to the bottom of the screen and “Swipe to Order.”

Addresses will be saved to your favorites/history which makes it easier to just pick addresses from the list once you start typing them.

Testing
The trip planner is using January runboard fixed-route and FlexRide data for this test, which will be updated soon. Please critique everything in the app and try all variety of trips. Report awkward text and suggest changes. Pay close attention to the proposed itineraries—are they realistic and understandable? Start with trips that are within the service areas you are familiar with on different dates and times. Then expand to intermodal trips, those requiring some combination of trains, buses and FlexRides.

Reporting Observations and Errors
It’s easiest and most informative to take a screenshot of the screen you are having the issue with. In Android, you usually press and hold the Power + Volume down buttons at the same time for a few seconds (see more instructions). With iOS you need press and hold the Power + Volume up buttons at the same time (see more instructions).

Then open the menu bar (“3 lines”-icon in the top-left corner of the main screen) and select “Customer support” → “New Conversation.” Type you comments in the message box. Then, to include the screen shot, tap on the picture icon (marked with the red circle in the picture below) and choose the desired picture and press “Send.”
Questions?
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